

Chargeback Credit Memo Request Form

Date: 9/13/2019 Chargeback Case #: CB1902164

Credit Memo Amount: \$71.30

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: R064107086SHTG/R532186080SHTG/R915683085SHTG Cust. PO #: 12407232

Check #: 1026597254 Invoice #: _____

AR Ref #: 12150124

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: validated because WOD is unable to locate the signed BOLs as verification. The BOLs may have been mis-filed, not returned to order processing, or may have been given to a driver in error (he left with our copies).

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____