

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902163

Credit Memo Amount: \$922.60

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29693330SC 29715697SC 29727494SC 29772362SC 297783 Cust. PO #: 3Q2VNNSF 8V4KM7QW 8CTTT7WD 3TYD2F1Y 627P7L7U

Check #: 104604104 Invoice #: _____

AR Ref #: 80879

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Amazon paid us back \$501.01 and denied the rest. We have no other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____