

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902163

Credit Memo Amount: \$922.60

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29693330SC 29715697SC 29727494SC 29772362SC 297783 Cust. PO #: 3Q2VNNSF 8V4KM7QW 8CTTT7WD 3TYD2F1Y 627P7L7U

Check #: 104604104 Invoice #: \_\_\_\_\_

AR Ref #: 80879

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Macy's paid us back \$501.01 and denied the rest. We have no other evidence to re-challenge

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_