

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB1902161

Credit Memo Amount: \$1,409.71

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29715719SC 29730564SC 29733878SC 29746205SC 297526 Cust. PO #: 5PW3B88Z 5UODDVLM 8DDYBRDI 8XKVHVIR 3TYD2F1Y 627P7

Check #: 104604104 Invoice #: _____

AR Ref #: 80879

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage claim

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$497.91 denied the rest. This is deduction from August 2019, exhausted all possible option to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____