

Chargeback Credit Memo Request Form

Date: 8/23/2019 Chargeback Case #: CB1902160

Credit Memo Amount: \$555.00

Customer ID: BLKPBV Customer Name: BELK PRIVATE BRAND VENDOR

Chargeback Ref #: CSDF20192671 CSDF20192672 Cust. PO #: 50085310 50086317 50087345 50090853
CSDF20192673 CSDF2019267 50091154 50094

Check #: A111390 Invoice #: _____

AR Ref #: 80829

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late

Investigator: Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid, per Ping, record show we did ship late. tracking number PO date and ship date detail attached. unless Brittany could get waiver those CB are valid. Already spoken with Ping that she is aware of some issue with SD2 and SD3 and they are currently addressing these late ship violations and shipping requirements.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____