

Chargeback Credit Memo Request Form

Date: 8/22/2019 Chargeback Case #: CB1902156

Credit Memo Amount: \$9.92

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2038571612 Cust. PO #: 20385716

Check #: 1801608 Invoice #: 29900720

AR Ref #: 80885

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: valid return to WDC

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____