

Chargeback Credit Memo Request Form

Date: 8/30/2019 Chargeback Case #: CB1902155

Credit Memo Amount: \$296.44

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1757254312 1875744112 2860127512 2881301412 Cust. PO #: 17572543 18757441 28601275 28813014 28918922

Check #: 1801608 Invoice #: 29856699 29875936 30073594 30073363 30073040

AR Ref #: 80885

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____