

Chargeback Credit Memo Request Form

Date: 8/29/2019 Chargeback Case #: CB1902154

Credit Memo Amount: \$654.84

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 322941612 391488612 1510801512 Cust. PO #: 28084132 29047193 29230860 31446799
1510801513

Check #: 1801608 Invoice #: 29239589 29784230 29804871 29805129

AR Ref #: 80885

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____