

# Chargeback Credit Memo Request Form

Date: 8/23/2019 Chargeback Case #: CB1902140

Credit Memo Amount: \$1,455.00

Customer ID: BLK01 Customer Name: Belk - Drop Ship

Chargeback Ref #: CSDF20192302 CSDF20192303 Cust. PO #: 49661671 49664011 49678646 49679770  
CSDF20192304 CSDF2019230 49680182 49680

Check #: A110874 Invoice #: \_\_\_\_\_

AR Ref #: 80606

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid, per Ping, our record show we did ship late. Tracking number PO date and ship date detail attached and we have asked Brittany but we cannot get waiver on those CB. Already spoken with Ping that she is aware of some issue with SD2 and SD3 and they are currently addressing these late ship violations and shipping requirements.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_