

# Chargeback Credit Memo Request Form

Date: 8/22/2019 Chargeback Case #: CB1902140

Credit Memo Amount: \$1,455.00

Customer ID: BLK01 Customer Name: Belk - Drop Ship

Chargeback Ref #: CSDF20192302 CSDF20192303 Cust. PO #: 49661671 49664011 49678646 49679770  
CSDF20192304 CSDF2019230 49680182 49680

Check #: A110874 Invoice #: \_\_\_\_\_

AR Ref #: 80606

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: per Ping, she has investigated each individual PO and she has confirmed all Pos were shipped outside 48 hours window. all CB valid.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_