

Chargeback Credit Memo Request Form

Date: 12/9/2019 Chargeback Case #: CB1902131

Credit Memo Amount: \$298.28

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4755747-1QVAR 4755808-1QVAR
4755888-1QVAR 4755926- Cust. PO #: 14129822 14129920 14129743 14129835
14474044 14474

Check #: 2201454 Invoice #: _____

AR Ref #: 12149671 12149677

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: OVER 60 DAYS TO DISPUTE (last day was 10/5/19) and SV2 did not complete investigation until 11/16/19

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____