

Chargeback Credit Memo Request Form

Date: 8/20/2019 Chargeback Case #: CB1902130

Credit Memo Amount: \$100.00

Customer ID: JCPCATDI Customer Name: JC Penney Catalog (POE)

Chargeback Ref #: 3399030-COMP Cust. PO #: 5345541K

Check #: 2201454 Invoice #: _____

AR Ref #: 12149651

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BATH Division Name: Bath Accessories(55)

Violation Description: Compliance-Packaging

Detailed Description: Improper Tape Application

Investigator: Linda Di

Responsible Party: Overseas Factory

Note: valid packaging violation, reclaim with factory claim #CJCCPE-190187

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____