

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902126

Credit Memo Amount: \$327.28

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 4755694-1QVAR 4755882-1QVAR
4755883-1QVAR 4762804- Cust. PO #: 6769400C 6769392C 5719943K 6794044R
6787931C

Check #: 2201454 Invoice #: _____

AR Ref #: 12149659

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: JCP paid us back \$172.58 denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____