

Chargeback Credit Memo Request Form

Date: 8/21/2019 Chargeback Case #: CB1902125

Credit Memo Amount: \$400.00

Customer ID: JPCPAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3398979-COMP 3407345-COMP Cust. PO #: 5821285K 6864375R 6859821C 5821285K

Check #: 2201454 Invoice #: _____

AR Ref #: 12149655

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: 1-7 Days Late

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Chargeback validated. Pick up was scheduled for 06/24/19. Cancel date was 06/25/19. Carrier did not pick up until 06/27/19.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____