

Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1902121

Credit Memo Amount: \$398.30

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 698708612 1675649712 1675649713 Cust. PO #: 6987086 16756497 16756497

Check #: 1799666 Invoice #: 698708612 1675649712 1675649713

AR Ref #: 80521

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____