

# Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902120

Credit Memo Amount: \$75.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29823360 29823366 29823371 Cust. PO #: \_\_\_\_\_  
29824604 29824606

Check #: 1799666 Invoice #: \_\_\_\_\_

AR Ref #: 12149824

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Dents/scratched finished over

Investigator: Helen Chen

Responsible Party: US Production

Note: per Helen Chen, since Macy will not pay us back we will accept this defective deduction

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_