

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902116

Credit Memo Amount: \$916.95

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4775635 Cust. PO #: 8066649

Check #: 1799666 Invoice #: _____

AR Ref #: 12149812

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: short ship

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: After disputing twice with Macy's we only received \$85.05 back. We have no other evidence to rechallenge, deduction from 8/12/2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____