

Chargeback Credit Memo Request Form

Date: 8/15/2019 Chargeback Case #: CB1902115

Credit Memo Amount: \$11.81

Customer ID: HAYNEEDLEDS Customer Name: Hayneedle.com

Chargeback Ref #: DM-10551748 Cust. PO #: 90417266

Check #: 1095538 Invoice #: _____

AR Ref #: 80632

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT

Investigator: Dung (David) Pham, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____