

Chargeback Credit Memo Request Form

Date: 8/27/2019 Chargeback Case #: CB1902114

Credit Memo Amount: \$160.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 256775612 Cust. PO #: 38568033-1 38619307-1 38592515-1
38657436-1 387818

Check #: 73749 Invoice #: _____

AR Ref #: 80579

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: short ship/ cancelled

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____