

# Chargeback Credit Memo Request Form

Date: 8/19/2019 Chargeback Case #: CB1902109

Credit Memo Amount: \$408.29

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA164162582-CS175941106 Cust. PO #: see attached

Check #: 2257397 Invoice #: \_\_\_\_\_

AR Ref #: 80497

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis-shipped  
Mis Information

Investigator: Dung (David) Pham, Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_