

David Pham

From: Rita Mansfield
Sent: Friday, August 16, 2019 12:44 PM
To: David Pham
Cc: Lisa Petros
Subject: Re: CS173596313 CSN
Attachments: image001.png

Follow Up Flag: Follow up
Flag Status: Flagged

Hi David,

I opened the tracer, UPS is going to begin the investigation and I will be notified of the status via email in 2-3 business days. UPS also has the last scan date as 8/1/2019 and I was told by the agent he believed it was lost in one of their facilities. I will let you know as soon as I receive an update from UPS.

Thank you,
Rita Mansfield

On Fri, Aug 16, 2019 at 12:17 PM Rita Mansfield <rita.mansfield@jlahome.com> wrote:
Hello David,

No problem I will let you know once I have completed the request.

Thank you,
Rita
On Fri, Aug 16, 2019 at 10:45 AM David Pham <david.pham@jlahome.com> wrote:

Hi Rita

Can you open a tracer for tracking # 1ZR394X50397256748? Tracking status does not showed any update after 8/1/19.

Let me know the result.


1ZR394X50397256748

In Transit



Scheduled Delivery

Please check again later for scheduled delivery.

 View the delivery time window
[Continue](#) >





Send Updates

Delivery Options

Shipment Progress

Overview

Detailed View

	Date	Location
	-	-
	01/08/2019 3:42	Savannah, GA, United States
	29/07/2019 4:26	Farmingville, NY, United States
	25/07/2019 3:16	United States

Thanks,

David Pham

Sr. Distribution Coordinator

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