

# Chargeback Credit Memo Request Form

Date: 8/29/2019 Chargeback Case #: CB1902108

Credit Memo Amount: \$706.50

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS172671348/CS173095550/CS173596313 Cust. PO #: CS172671348/CS173095550/CS173596313

Check #: 2257397 Invoice #: \_\_\_\_\_

AR Ref #: 80497

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Mis-shipped

Investigator: Dung (David) Pham, Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_