

Chargeback Credit Memo Request Form

Date: 8/19/2019 Chargeback Case #: CB1902105

Credit Memo Amount: \$432.51

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS169521776-CS172847744 Cust. PO #: see attached

Check #: 2257397 Invoice #: _____

AR Ref #: 80503

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - CS approved credit, label showed created, but no tracking status, item likely did not ship from our warehouse .

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____