

Chargeback Credit Memo Request Form

Date: 8/27/2019 Chargeback Case #: CB1902103

Credit Memo Amount: \$1,480.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 253941639 Cust. PO #: see attached

Check #: 73749 Invoice #: _____

AR Ref #: 80577

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Early/Late Delivering

Detailed Description: _____

Investigator: Laura Yee, Ping Gao

Responsible Party: Warehouse-SAV/SV2

Note: VALID - Warehouse shipped late. Responsible Party = DC item shipped from (SD2). Note - 'Late' charges can apply if order was cancelled late after the expected ship date for service level.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____