

Chargeback Credit Memo Request Form

Date: 8/28/2019 Chargeback Case #: CB1902102

Credit Memo Amount: \$5.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 25226595 Cust. PO #: _____

Check #: 1798034 Invoice #: _____

AR Ref #: 12149637

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-UPC

Detailed Description: 6 UPC/EAN CATALOG MANUALLY UPLOADED

Investigator: Dai Xiaona,Daisy Zhao,Jackie Guo

Responsible Party: China Production

Note: below \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____