

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1902100

Credit Memo Amount: \$191.88

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4783198 4783108 Cust. PO #: 2244031 2229665

Check #: 1798034 Invoice #: _____

AR Ref #: 12149645

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short ship

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____