

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902099

Credit Memo Amount: \$250.00

Customer ID: DOLGEN Customer Name: Dollar General Corporation

Chargeback Ref #: Q1908040352 Cust. PO #: 17QRP7

Check #: 944514 Invoice #: _____

AR Ref #: 12149888

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: SHORT QUANTITY- ORDERED 320 UNITS RECEIVED 200 UNITS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: dispute denied by DG, they have not identified shortage items, no other evidence to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____