

Chargeback Credit Memo Request Form

Date: 3/17/2020 Chargeback Case #: CB1902091

Credit Memo Amount: \$750.00

Customer ID: KOHLAPL Customer Name: Kohl's Store (APL)

Chargeback Ref #: IA2018-60897 Cust. PO #: 11836269

Check #: 222318 Invoice #: _____

AR Ref #: 12149875

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Compliance-Routing/Carrier

Detailed Description: FAILURE TO CONFIRM ROUTING PRIOR TO 11:59PM CST THURSDAY OF THE WEEK PRIOR TO THE PO START SHIP DATE

Investigator: Gary Tam

Responsible Party: Warehouse-LVM

Note: dispute denied as Kohl's insisted extension was never granted. This is audit claim from shipment back in 2019 in Livermore and we have been chasing Kohl's afterwards but they did not respond. It is open for more than 6 months old, since 8/6/2019 - Request credit to close.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____