

Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1902086

Credit Memo Amount: \$147.37

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 762877112 1677933312 1677933313 Cust. PO #: 7628771 16779333 16779333

Check #: 1799666 Invoice #: 762877112 1677933312 1677933313

AR Ref #: 80521

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery. UPS returned to WDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____