

# Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1902084

Credit Memo Amount: \$554.68

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 698708612 1675649712 1675649713 Cust. PO #: 6987086 16756497 16756497

Check #: 1799666 Invoice #: 698708612 1675649712 1675649713

AR Ref #: 80521

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_