

# Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1902083

Credit Memo Amount: \$29.11

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 49710952 Cust. PO #: 7017458

Check #: 1799666 Invoice #: 49710952

AR Ref #: 80519

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: BOOK INV IN & OUT PO CANCEL ETC

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: Valid- most likely customer return to their store and to Macy's facility, based on the return agreement with Macy's , we need to validate it

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_