

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1902081

Credit Memo Amount: \$200.00

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 29620543 29622840 Cust. PO #: 9401148 7337876

Check #: 1799666 Invoice #: 29620543 29622840

AR Ref #: 12149832

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: 89 NO ASN AT TIME OF PROCESSING

Investigator: Wee Ong

Responsible Party: Warehouse-WD2

Note: dispute denied - It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____