

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1902075

Credit Memo Amount: \$222.92

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29565137SC- Cust. PO #: 5WBBZNR

Check #: 104006078 Invoice #: _____

AR Ref #: 80266

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____