

Chargeback Credit Memo Request Form

Date: 8/13/2019 Chargeback Case #: CB1902073

Credit Memo Amount: \$200.00

Customer ID: BL Customer Name: Big Lots, Inc.

Chargeback Ref #: 1703805069 1703805070 Cust. PO #: 88659478

Check #: WT062519 Invoice #: _____

AR Ref #: 12147220

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Freight

Detailed Description: LATE DOCUMENTS

Investigator: Becky Ni

Responsible Party: China Logistic

Note: VALID per Becky Ni, Becky on 8/12: It's for Big lots 144tc sheet set order BG-181012, claim reason is late doc submit. As checked, it's China logistics's fault that they did not submit required docs on time so we have to take full responsibility.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____