

# Chargeback Credit Memo Request Form

Date: 11/7/2019 Chargeback Case #: CB1902071

Credit Memo Amount: \$301.74

Customer ID: PETSMART Customer Name: PetSmart, Inc.

Chargeback Ref #: AI-170285/AI170900/AI171337 Cust. PO #: 612760899/612760901/612760900

Check #: ACH 8/7/19 Invoice #: \_\_\_\_\_

AR Ref #: 4789846

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by PETSMART, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_