

# Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1902070

Credit Memo Amount: \$75.78

Customer ID: PETSMART Customer Name: PetSmart, Inc.

Chargeback Ref #: AI-169222 Cust. PO #: 612805679

Check #: ACH 8/7/19 Invoice #: \_\_\_\_\_

AR Ref #: 4789846

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_