

# Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1902067

Credit Memo Amount: \$187.57

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1705268312 1740977612 1899048712 Cust. PO #: 17052683 17409776 18990487  
1899048713

Check #: 1798034 Invoice #: 29833483 29853350 29875717

AR Ref #: 80362

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_