

Chargeback Credit Memo Request Form

Date: 8/14/2019 Chargeback Case #: CB1902066

Credit Memo Amount: \$135.36

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 458549812 2109511712 2110518212 2118627412 Cust. PO #: 4585498 21095117 21105182 21186274

Check #: 1798034 Invoice #: 29414516 29911641 29917878 29911756

AR Ref #: 80362

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____