

Chargeback Credit Memo Request Form

Date: 1/28/2020 Chargeback Case #: CB1902063

Credit Memo Amount: \$102.70

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 4750973 4751051 4776535 4776637 Cust. PO #: 6580964 8065901 7695188

Check #: 1798034 Invoice #: 4750973 4751051 4776535 4776637

AR Ref #: 12149631

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-CARTON SHORTAGE VND RESPONSIBLE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____