

Chargeback Credit Memo Request Form

Date: 8/8/2019 Chargeback Case #: CB1902062

Credit Memo Amount: \$56.64

Customer ID: PETSMART Customer Name: PetSmart, Inc.

Chargeback Ref #: AI-169099 Cust. PO #: 612805677

Check #: ACH 8/7/19 Invoice #: _____

AR Ref #: 4789846

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____