

Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1902060

Credit Memo Amount: \$204.00

Customer ID: ROSSAPL Customer Name: Ross Stores, Inc. (APL)

Chargeback Ref #: 4785538 Cust. PO #: 1843196

Check #: 403820 Invoice #: 4785538

AR Ref #: 12149438

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: APL Division Name: Apparel(20)

Violation Description: Concealed Shortage/Error

Detailed Description: concealed shortage

Investigator: Alexa Wang

Responsible Party: China Production

Note: Dispute denied by Ross, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge a concealed shortage. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____