

Chargeback Credit Memo Request Form

Date: 1/24/2020 Chargeback Case #: CB1902058

Credit Memo Amount: \$548.00

Customer ID: ROSSARTPOE Customer Name: Ross Stores, Inc. - POE

Chargeback Ref #: 4752497 Cust. PO #: 1741644

Check #: 402995 Invoice #: 4752497

AR Ref #: 12148186

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ART Division Name: Art(65)

Violation Description: Concealed Shortage/Error

Detailed Description: concealed shortage

Investigator: Linda Huang

Responsible Party: China Production

Note: Dispute denied by Ross, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____