

Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1902056

Credit Memo Amount: \$268.53

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS170602340 Cust. PO #: CS170602340

Check #: 2248251 Invoice #: _____

AR Ref #: 80215

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: short ship

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - CS approved credit, tracking number showed no update

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____