

# Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1902055

Credit Memo Amount: \$352.35

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS166186443-CS171946966 Cust. PO #: see attached

Check #: 2248251 Invoice #: \_\_\_\_\_

AR Ref #: 80215

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORT SHIP

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid - CS approved the credit. Customer did not receives all items that was on ordered

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_