

Chargeback Credit Memo Request Form

Date: 8/13/2019 Chargeback Case #: CB1902054

Credit Memo Amount: \$595.90

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS172058966/CS172566345/CS173060557 Cust. PO #: CS172058966/CS172566345/CS173060557

Check #: 2248251 Invoice #: _____

AR Ref #: 80223

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: E-COM

Note: VALID PER PING - Wayfair will not reverse/warrant any missing parts dispute. Per Roger, we will accept missing parts credits since % vs sales are low.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____