

Chargeback Credit Memo Request Form

Date: 8/12/2019 Chargeback Case #: CB1902047

Credit Memo Amount: \$126.94

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS172283447/CS172449742 Cust. PO #: CS172283447/CS172449742

Check #: 2248251 Invoice #: _____

AR Ref #: 80227

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: Valid - CS approved the credit. Tracking showed label was created, no carrier scan.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____