

Chargeback Credit Memo Request Form

Date: 2/21/2020 Chargeback Case #: CB1902044

Credit Memo Amount: \$1,164.99

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29564867SC 29642081SC 29648836SC Cust. PO #: 75QRKMJK 1YETS8IL 2VKK9X8I

Check #: 103723966 Invoice #: 29564867 29642081 29648836

AR Ref #: 80032

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Amazon paid us back \$280.09 and denied the rest. We have re-disputed a couple times but no luck, this is deduction from July 2019

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____