

# Chargeback Credit Memo Request Form

Date: 8/23/2019 Chargeback Case #: CB1902040

Credit Memo Amount: \$32.10

Customer ID: JCPRET Customer Name: JC Penney Retail

Chargeback Ref #: 4755788-1QVAR 4755789-1QVAR Cust. PO #: 14129890 14129893

Check #: 1601418 Invoice #: \_\_\_\_\_

AR Ref #: 12148912

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: 59 / Omission in Packing

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_