

# Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902039

Credit Memo Amount: \$1,248.90

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29563923SC - 29643759SC Cust. PO #: 75QRKMJK - 671FJRAH

Check #: 103723966 Invoice #: 29563923 - 29643759

AR Ref #: 80032

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$222.86 and denied the rest. Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_