

# Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1902037

Credit Memo Amount: \$100.00

Customer ID: JPCAT Customer Name: JC Penney Catalog

Chargeback Ref #: 3390523-COMP Cust. PO #: 5795943K

Check #: 1601418 Invoice #: \_\_\_\_\_

AR Ref #: 12148904

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Mis-shipment

Detailed Description: Contents Do Not Match ASN

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - pictures show label were damaged

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_